## A. GOOD PRACTICES

A1. Create a pedagogical framework

Feeling accepted (Friedly atmosphere, respect their identities, playful activities etc.
Empathy practices (Encourage friendships, Buddy system etc.)
Raise - develop intercultural awareness (organize common festivities with children and/or with parents, learn a few words in all languages and dialects, exchange-share cultural practices-customs)
Give them a role in celebrations at schools
Participate in sport events inside and outside school
Participate in cultural events
Enhance students' creativity through art and drama and play role
Teachers' responsiveness to students needs
Teachers' flexibility in rules, obligations and expectations

# A. GOOD PRACTICES

A2. Create an educational framework

Teachers' flexibility regarding expectations (assignments, homework etc)
Diversity practices, strategies, methods etc
Use of multiple types of educational material
Use of ICT (online applications like google translations, web2tools, digital tools, etc)
Promoted students' potentiality in other subjects (i.e. maths, arts etc)
Enhance multiple modes of meaning making
Enhance collaboration and group work
Acknowledge students' needs
Using children's mother tongue
Using translanguaging practices
Applying inclusive, differentiated education
Use audio-visual material
Use story based learning
Learning through playing
Using language mediators (other students, parents, translators)

## A. GOOD PRACTICES

A3. Family involvement

Enhance family's involvement with school (cooking all together, socializing, participate in common festivities)

Learn the host country's language in order to help their children's integration

Building a bridge between parents and schools (use of translators/mediators to facilitate communication

Acknowledging the family's needs



A4. School/State support

Financial support

Stationary support

Provide of basic needs

## **B. CHALLENGES & DIFFICULTIES**

1. Structural & Administrative Barriers faced by refugee students

- a. Enrolment & registration
- b. Receiving support of Learning Support Educator (LSE)
- c. Provision of reception class is a good practice, but it is dependent upon a minimum number of students enrolling for it. Otherwise it is not offered
- d. Teachers of migrant/refugee students should be specially qualified for the specific learning needs of migrant students (second language learning; diversity & multiculturalism; etc...)

2. Linguistic challenges that impact learning

- e. Slow pace of children's learning how to read and write due to language barrier
- f. Poor communication between teacher and parent
- 3. Lack of parental interest in refugee students' studies

4. Unfamiliarity with schooling and/or local educational system

5. Lack of official or correct documentation regarding children's age

6. Possible trauma & psychological issues of refugee children

7. Possible incongruence between local and children's own cultural heritage

8. Instances of racism & bullying

9. Peer relations

- a. Difficulty to establish friendships in general
- b. Difficulty to establish friendships across nationalities
- 10. Lack of representation of refugee children's cultural heritage

11. Extra expenses for educational materials not supported by funding schemes

12. Constant relocations of refugee families hinder stability of education of refugee students

13. Obstacles due to the pandemic

- a. Lack of access to technology
- b. Through e-learning, the education process was minimal, lacking peer learning and collaboration

## C. LIMITATIONS OF THE STUDY

#### 1. Pandemic

- 2. Continuous movement of refugee families
- 3. Communication limitation
  - a. Linguistic and cultural factors impacting refugee parents and students' communication
  - b. Power relations between school and parents/children, resulting in their reluctance to speak openly to the researchers

#### C. SUGGESTIONS

- Native language courses for not losing their identities
- Teaching national languages as L2
- Acknowledging family needs
- 👃 Flexible curriculum
- Promote teacher's training in teaching L2 and in intercultural education
- Promote peer interaction both in and outside schools
- Having assistant teacher in the classroom
- Having Inclusion Co-ordinators
- Starting learning second (host) language's language as early as possible
- Promote playing and learning play activities
- **4** Give them opportunities and motivations
- **4** Provide translations of all content areas available in all languages
- Enhance parents' involvement in their children's learning
- Use a parent friendly digital platform to help parents being involved in their children's learning (future project)
- Organize extra courses